

WARRANTY INFORMATION

BASICS

- GitiComfort 229 Run Flat tires should only be mounted on vehicles and rims specifically manufactured to accommodate Run Flat tires.
- Run Flat tires must be mounted in conjunction with a functional Tire Pressure Monitoring System (TPMS). The mounting of Run Flat tires and installation of the TPMS should be carried out by a qualified tire service professional. Consult the vehicle manufacturer for details on your specific TPMS.
- When driving on a deflated Run Flat tire, the vehicle's handling characteristics will not be the same as those of a normally inflated tire. Avoid high speeds and hard cornering maneuvers whenever the low pressure warning symbol is activated.
- In a deflated condition (zero pressure) you should not drive more than 80km (50 miles) at a maximum speed of 80km/h (50 mph). After those limits, the tire must be replaced.
- Run Flat tires that are damaged or have experienced a loss of pressure should immediately be replaced with another Run Flat tire of identical size and Service Description (Load Index and Speed Symbol).
- Do not mix or replace Run Flat tires with conventional tires. If this needs to be done in an emergency/temporary basis, you should replace the conventional tire with a proper Run Flat tire as soon as possible.
- Always refer to the vehicle owner's manual for additional safety and operating information specific to your vehicle.

REPAIRS

Because it is not always possible to establish the time and conditions under which the tire was used with insufficient inflation pressure, it is not recommended to repair Run Flat tires.

WARRANTY

Giti branded tires operated under normal service conditions and used on the same vehicle on which they were originally installed are covered for workmanship and/or materials under the GITI Limited Warranty Policy. For complete warranty details, see below.

Limited Warranty Policy | Replacement Tires (PCR/LTR)

Effective 3.10.17

1.0 STANDARD LIMITED WARRANTY

1.1 Eligibility

This Standard Limited Warranty Policy and Procedures ("Standard Limited Warranty") applies to all new Consumer tires (PCR/LTR) purchased after January 1, 2017, sold or distributed under the Giti brand bearing the corresponding D.O.T. tire identification number.

To be eligible, the following criteria must be met:

- The tires were operated under normal service conditions and used on the same vehicle on which originally they were installed and according to the vehicle manufacturer's recommendations;
- The user is the original purchaser of the tire.
- The tires are of correct size, load and speed rating for the make and type of vehicle;
- The tires were used on the proper road surfaces for which they were designed;
- The tires are not subject to exclusion (see Section 1.3, "What is not covered by the Standard Limited Warranty").
- The warranty claim procedure is fulfilled

1.2 What is Covered by the Standard Limited Warranty

Upon examination by the Giti representative, any eligible Giti tire that has become unusable due to a condition attributable to materials and/or workmanship within 60 months from the date of manufacturing of the tire (DOT), or date of purchase, and before wearing down to 2/32 inch (1.6 mm) of the original tread depth remaining, and not subject to the exclusions in section 1.3 "What is not covered by the Standard Limited Warranty", will be replaced with an equivalent new Giti product on the basis set forth in this Limited Warranty.

Adjustment on ride comfort or out-of-round is allowed only during the first 2/32 inch of the original tread depth and within 12 months from the date of purchase (whichever comes first) supported with proof of purchase.

Any Giti tire that satisfies the above conditions which has become unusable due to defective materials and/or workmanship will be replaced free of charge through a Giti Authorized Dealer. The cost of mounting and balancing and other service charges, disposal fees, or applicable taxes are payable by the consumer (i.e. vehicle owner / end user).

Any Giti tire that has been worn beyond the first 2/32 inch of the original usable tread depth which is adjusted under this Standard Limited Warranty due to defective materials and/or workmanship will be replaced with an equivalent new Giti product subject to a pro-rated charge through a Giti Authorized Dealer. The cost of mounting, balancing, and other service charges, disposal fees, or applicable taxes are payable by the consumer.

1.3 What is Not Covered by the Standard Limited Warranty

This Standard Limited Warranty does not apply to consumer (PCR/LTR) tires which have become unserviceable under (but not limited to) the following conditions:

- Incorrect size or load rating for the vehicle;
- Road hazard injury (e.g., a cut, snag, bruise, impact damage or puncture);
- Improper use or operation, including: improper inflation pressure, overloading, curbing, use of improper rim or wheel, improper mounting or demounting, tire/wheel spinning, misuse, misapplication, negligence, tire alteration, or use in competition or racing;
- Use in commercial applications for tread wear;
- Improper maintenance of tire, wheel, or vehicle components: misalignment, imbalance, worn components, or other vehicle conditions, characteristics or defects;
- Highway tires that are operated in on-off highway applications;
- Tires subjected to severe under-inflated or run-flat conditions;
- Improperly repaired tire;
- Uneven or rapid wear which is caused by mechanical irregularity in the vehicle such as wheel misalignment, (measured tread difference of 2/32 inch or more across the tread on the same tire);
- Accident, fire, chemical corrosion, or vandalism;
- Flat spotting caused by improper storage or brake lock; Contamination or degradation by petroleum products or other chemicals, solid or gaseous materials other than air, nitrogen or carbon dioxide (for example, water based sealers or balancing substances);
- Ozone or weather checking after 48 months from manufacturing date;
- With the serial number buffed, cut or illegible;
- Purchased or used outside Canada;
- With less than 2/32nds of an inch remaining tread in any groove;
- With a ride complaint that occurs after the first 2/32nds of tread wear;
- Damaged through use of any tube or flap;
- Damaged through improper use of tire chains;
- Use of Run Flat tires without a properly operating Tire Pressure Monitoring System (TPMS).

1.4 Owner's Obligation

To make an eligible claim under this Limited Warranty:

- The owner must rotate the tires in accordance with prescribed rotation patterns as recommended by either the vehicle manufacturer or Giti ;
- Owner is responsible for proper maintenance of tire and vehicle, and maintaining proper tire pressure;
- When making a claim, the owner must present the tire(s) to be adjusted, with an original sales invoice showing the tire description, mounting mileage, and the date the tire(s) were installed, to an authorized Giti retailer. Once replaced, the tire(s) adjusted become property of Giti ;
- Owner is responsible for paying all applicable taxes set forth under this Limited Warranty;
- Owner is also responsible for paying local tire-disposal fees and any parts or service, regardless of mileage or months of service. This includes payment for tire rotation, alignment, towing, road service, valve stems and tire repairs;
- Owner is responsible for proper maintenance of tire and vehicle, and maintaining proper tire pressure;
- No claim will be recognized unless submitted on a Giti claim form.

1.5 Limitations

- This Limited Warranty is applicable in Canada only.
- RUN FLAT tires must be used only with an operational TPMS. Otherwise, all provisions of the limited warranty are void.

2.0 TIRE REGISTRATION

The registration of a consumer (PCR/LTR) tire is a very important safety precaution required by Federal law.

Tire registration will allow Giti to notify the owner in the unlikely event of a product return program. The Authorized Dealer will provide a tire registration card in order to record the D.O.T. tire identification number, along with the dealer's name and address.

The Owner is required to fill in his or her name and address, and mail to the address printed on the card.

3.0 LIMITATIONS AND DISCLAIMER

This Limited Warranty is not a warranty that a tire failure will not occur or become unserviceable.

TO THE EXTENT PERMITTED BY LAW, GITI HEREBY DISCLAIMS ANY AND ALL OTHER WARRANTIES AND REPRESENTATIONS, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. FURTHER, TO THE EXTENT PERMITTED BY LAW, GITI DISCLAIMS ANY LIABILITY FOR ANY INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, LOST PROFIT, LOSS OF BUSINESS, LOSS OF GOODWILL OR REPUTATION, LOSS OF TIME, LOSS OF VEHICLE USE, OR PUNITIVE DAMAGES OF ANY KIND.

Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

CONTACT INFORMATION

If you need assistance, please contact your authorized Giti retailer or contact us at:

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